



Office of Consumer Affairs

175 South Main Street, Suite 209
Akron, OH 44308

Home Improvements or Repairs Complaint Form

This complaint and the information you provide will be used in efforts to resolve your problem and will typically be shared with the party complained against. It may also be used to enforce applicable county and state laws. Under Ohio's Open Records Law, this complaint will be available for public review upon request, after this office's action is completed.

Please complete the form and return to our office. **Please include the original complaint form, a photocopy of the complaint form, and two (2) copies of all the supporting documents** such as invoices, receipts, contracts, telephone bills, etc.

Your Name(s): _____ _____	Name of Person or Company Complaint Is Against: _____
Address: _____ _____	Name of Owner or President: _____
City _____ State _____ Zip _____	Address: _____ _____
Telephone Number (include area code): _____	City _____ State _____ Zip _____
Cellular Number: _____	Telephone and Fax Numbers (include area code): _____
Email Address: _____	Cellular Number: _____
	Email Address: _____
	Website: _____

1. Your age: 0-17 18-64 65 or older

2. How did you come in contact with the business?

_____ I was solicited at home _____ I called business _____ I went to business
_____ I saw them working in the neighborhood _____ I was referred to them by family or friend
_____ I responded to print advertisement, describe _____

3. The work was for: Personal Property Rental/Investment Property Commercial Property

4. Type of work: Repairs Remodel Addition Tree Trimming Landscaping

5. Was a building permit obtained? Yes No Do Not Know

6. Describe the type of work to be done (*select as many as needed*): Roof Siding Windows
 Concrete/Asphalt Kitchen Remodel Bathroom Remodel Carpet/Flooring Garage
 Waterproofing Plumbing Electrical Other: _____

7. Did you sign a contract? Yes No If no, explain _____

8. Do you have a copy of the contract? Yes No If no, explain _____

